### KEWEENAW BAY INDIAN COMMUNITY

2025 TRIBAL COUNCIL

ROBERT "R.D." CURTIS, JR., President EVERETT EKDAHL, JR., Vice President SAM LOONSFOOT, Secretary ELIZABETH "LIZ" JULIO, Assistant Secretary THEODORE "AUSTIN" AYRES, Treasurer Keweenaw Bay Tribal Center 16429 Beartown Road Baraga, Michigan 49908 Phone (906) 353-6623 Fax (906) 353-7540

DOREEN G. BLAKER
SUE ELLEN "SUZIE" ELMBLAD
DALE F. GOODREAU
JEREMY T. HEBERT
RODNEY LOONSFOOT
TONY LOONSFOOT
TONI J. MINTON

# CAP OFFICE ASSISTANT

One (1) Full-time, Non-exempt position

# ALL REQUIRED DOCUMENTATION MUST BE SUBMITTED BY THE CLOSING DATE OR THE APPLICANT WILL <u>NOT</u> BE CONSIDERED FOR EMPLOYMENT

Completed Keweenaw Bay Indian Community application
Current Resume'
Personal Statement/Cover
Copy of High School Diploma, GED, or High School Certificate of Completion or college transcripts
Minimum of three (3) letters of recommendation
Copy of valid, unrestricted state driver's license.
Must provide a satisfactory Child Abuse/Neglect Central Registry clearance from the MI Department of Health & Human Service.
If you are American Indian, you must attach a copy of tribal enrollment or proof of descendency
If you are a Veteran, you must attach a copy of your DD214
Keweenaw Bay Indian Community Personnel Department 16429 Beartown Road Baraga, Michigan 49908 906-353-6623, ext. 4140 & 4176 Fax: 906-353-8068 Email: personnel@kbic-nsn.gov

Keweenaw Bay Indian Community does not discriminate based on race, color, national origin, sex, religion, or age in employment. However, individuals of Indian Ancestry and Veterans will be given preference by law.

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#### **POSITION ANNOUNCEMENT**

**POSITION:** 

**CAP OFFICE ASSISTANT** 

Full-time, Non-exempt position

**LOCATION:** 

Community Assistance Programs Office

16429 Beartown Road Baraga, MI 49908

**SUPERVISORY CONTROL:** 

Community Assistance Programs Administrator

SALARY:

Grade 6 (minimum starting wage = \$18.40/hour)

**SUMMARY:** 

The CAP Office Assistant is the first point of contact for clients and community members seeking help through the Community Assistance Programs (CAP) Office. This role provides essential clerical support, processes applications, maintains accurate records, and helps ensure services are delivered smoothly. The ideal candidate is dependable, detail-oriented, and comfortable working in a busy, people-focused

environment.

#### **OUALIFICATIONS:**

 Associates degree in business or related field with related course work in accounting, data processing, business management.

#### OR

- High School Diploma or GED AND a minimum of (2) two years combined higher education and fulltime work experience with related course work in accounting, data processing and business/office management or related field and experience must be in an office setting where the listed duties and responsibilities have been performed.
- Must be 18 years of age.
- Minimum of one (1) year of demonstrated work experience in an office setting. Two (2) years of demonstrated work experience preferred.
- Familiarity with programs offered through the CAP office is preferred.
- Proficient with Microsoft Office (Word, Excel, Outlook, etc.).
- Must pass clerical testing with a test score of 70% or higher (testing will be administered by KBIC Personnel department).

- Must be dependable, bondable, and able to maintain strict confidentiality.
- Basic accounting knowledge and skills preferred.
- Ability to operate various office equipment (copier, fax, postage machine, etc.).
- Must have a pleasant demeanor, be courteous, friendly, and work well with others.
- Must have good written, oral, and listening communication skills.
- Ability to prioritize daily duties and tasks including emergency situations.
- Valid unrestricted driver's license and be insurable to operate fleet vehicle.
- Ability to remain seated for extended periods to provide consistent availability for client calls and walk-ins.
- Must have the ability to work independently, as well as on a team.
- Comfortable performing multifaceted tasks in the course of a regular business day.
- Ability to multitask and prioritize in a fast-paced environment.
- Strong organizational skills with attention to detail and accuracy.
- Employment is contingent upon the satisfactory result of a Security Background Check, preemployment drug testing, and pre-employment physical.

**INDIAN PREFERENCE:** Preference will be given to qualified applicants of American Indian descent.

**VETERAN PREFERENCE:** Preference will be given to qualified Veterans who do not have bad conduct or dishonorable discharges (need DD214).

#### **DUTIES AND RESPONSIBILITIES:**

- 1. Initial contact/intake with clients/applicants. Give applications to clients (for walk-in requests) or mail applications for call-in requests.
- 2. Explain the application to clients and assist as necessary with the completion of an application.
- 3. May be required to run errands and bring applications to home-bound clients.
- 4. Review applications/intake paperwork with applicants for completeness; advise applicants on what is required for processing or completing their application.
- 5. Create and maintain Applicants/Client files as documents/applications are submitted.
- 6. Perform basic clerical duties including, but not limited to, word processing, filing and copying, and scheduling.
- 7. Explain services/programs provided by the CAP department.
- 8. Answer telephone and respond to inquiries about programs and the status of applications or requests.
- 9. Compose approval/denial letters for Assistance Programs.
- Maintain Excel spreadsheets for all programs (CNAP, CSBG, LIHEAP, etc.).

- 11. Notify Vendors in a timely manner upon approval of applications.
- 12. Responsible for mass mailings (applications, etc.).
- 13. Process payments, prepare purchase requests, reconcile vendor invoices, and issue CNAP gas vouchers as needed.
- 14. Responsible for verifying services already received per individual applicant.
- 15. Make appropriate referrals.
- 16. Prepare submitted applications for authorization by the CAP Administrator or CEO/Executive Assistant (if the CAP Administrator is out of the office).
- 17. Work with other agencies or staff, internal and external, as necessary.
- 18. Perform all other duties as assigned by the Supervisor.

This position announcement summary is intended to indicate the kinds of tasks which will be required of this position and shall not be construed as a declaration of the specific duties and responsibilities of the position. It is not intended to limit or modify the right of the supervisor to assign, direct and control the work of this position, nor is intended to exclude other similar duties not mentioned. The use of a particular expression or illustration describing duties shall not be held to exclude other duties not mentioned that are of similar in kind or in level of difficulty.

**Distribution Date:** September 9, 2025

Closing Date: September 23, 2025 @ 4:00 p.m.

TERO Approval: Dalora Strains Date: 9/9/25

\*Reviewed for barriers